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TERMS OF REFERENCE  
MONITORING & EVALUATION SPECIALIST – NHSP SINDH

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**Background**

Background: Sindh Essential Package of Health Services on Primary Health Care (EPHS–PHC) under UHC-benefit package was approved by the Sindh Universal Health Coverage Steering Committee on 22nd June, 2021. To materialize EPHS–PHC under UHC benefit package, World Bank is extending assistance is to strengthen equitable access to quality essential health services at the primary health care level in line with UHC.

To achieve universal health coverage in light of localized EPHS-PHC of following core components are taken to execute:

- Component-1: Improving Quality & Equitable Coverage of Health Services (Service Delivery, Health Workforce, Medical Products, Vaccines, and Technologies).
- Component -2: Improving Governance & Accountability (Leadership/Governance, Digitization & Automation, Health Information Systems)
- Component -3: Strengthening Public Financing Management & Health Financing for PHC Service Delivery (Health System Financing)
- Component -4: Communication for Demand Creation.

The project activities include Service Delivery, Health Workforce, Medical Products, Vaccines, and Technologies (Component 1), comprising mainly of primary health care services (Basic Health Units/Rural Health Centers), and strengthen leadership/governance, digitization & automation, Health Information Systems & accountability (Component 2) in selected districts. Component 3 of the Project is to improve health system financing. Component 4 of the project is to create demand for service utilization in Sindh.

**Program Development Objective(s) (PDO):**

The Program Development Objective (PDO) of the National Health Support Program (NHSP) is to strengthen equitable delivery and ensure quality of essential health services at the primary health care level, in line with UHC-benefit package.

NHSP will support the following Results Areas: (RA1) improving coverage and quality of essential health services; (RA2) enhancing governance and accountability; and (RA3) improving health financing and public financial management. Special attention will be given to districts that are falling behind in various health indicators, ensuring they receive top priority when implementing initiatives through NHSP.

**Job Functions:**

Reporting to and appraised by Program Director, and closely coordinating with the relevant wings/sections of DG health Office and DHO offices (MIS, RMNCH&N, CDs, NCDs, Health services etc.), the incumbent will perform the following functions in support of the Monitoring, Evaluation, Research and Learning component of NHSP.

- Develop and implement various standard monitoring protocols (including questionnaires and survey designs for baseline and endline NHSP household surveys) for different program, research studies, and third-party assignments.
- Develop proposals for conducting base line studies, process review, monitoring and evaluation studies and impact assessment studies



- Supervise-data management and analysis in the required software. Support in-depth data analysis based on available data systems and surveys focusing on improvements in the provision of healthcare services addressing gender and equity requirements.
  - Support development of a dashboard that integrates data from the relevant health information systems to regularly report on key health indicators highlighting trends and gaps for decision makers.
  - Support regular health facility assessments enabling DOH to monitor progress towards the relevant DLIs, accompanied by a mechanism to address the gaps in the facility performance.
  - Develop a yearly program for implementation research in consultation with all stakeholders and support its implementation.
  - Organize and support organization of learning events at the provincial and national levels relating to healthcare programs and practices.
  - Support development of a Knowledge Management System relating to health reforms and introduction of measures for its optimum utilisation by PSMD and other stakeholders.
  - Coordinate with the third-party validation process for timely verification of the achievement of targets relating to DLIs.
  - Support the Program Director in preparation of all project reports.
  - Conduct field and desk monitoring based on the checklist/ score card.
  - Ensure appropriate clauses on compliance with environmental laws, rules, regulations, and safeguards as per ESMF/ESMPs are included in the contract agreements awarded to external contractors under the project.
  - Support processes to ensure that environmental risks of all initiatives under the project are understood and mitigated and provide routine status updates.
- Design M&E trainings for in-house Trainings  
Developing project Monitoring and Evaluation Framework and a rolling annual work plan including the above functions and submit succinct monthly reports to PMU on progress of the work plan.
- Develop comprehensive and effective collaborations with stakeholders in implementing the job functions.
  - Assist PD in evaluation of program performance.
  - Any other assignment related to the program by the authority.

### ***Qualifications and Experience***

- Masters in Statistics/ Economics/Social Sciences/Public Health or Public Administration / Management Sciences or Equivalent.
- He / She should have 10 years of related experience in government and non-government organization in relevant area.
- Highly developed data analytical skills
- Ability to use SPSS, SAS, STATA or equivalent program.
- Good command of written and spoken English with an equally good command over communication, report writing and analytical skills.
- Understanding of health department and health systems is essential.

### **Selection Process**

The appointment will be made in accordance with the “World Bank Procurement Regulations for Investment Project Financing Goods, Works, Non-Consulting and Consulting Services” dated July 1, 2016 (revised in November 2017 and August 2018 and November 2020).